

Dear Loyal Patients,

First and foremost, I would like to take a moment to introduce myself. My name is Megan Kottman; I am the new owner and dentist of Pinnacle Dental. I am looking forward to meeting and getting to know everyone over the next few months, but at this time, I would like to address the current health situation.

Because the safety and well being of our patients is of my utmost concern, I feel it necessary to address COVID-19. At Pinnacle Dental, we are following the recommendations of the Center for Disease Control (CDC) as well as state and local authorities to keep our patients, employees and community as safe as possible.

At this time, our office will remain open, but will be seeing a limited number of patients as recommended. We will be contacting patients individually to let them know the status of his or her appointment. Every scheduled patient will undergo a screening process both over the phone and at the beginning of the appointment. In addition to the screening, we ask you to remain in your vehicle and call upon your arrival. You will then be directed to your treatment room once it is available.

Please adhere to the following precautionary guidelines from the CDC to help keep everyone healthy and prevent the spread of the virus, including washing your hands for 20 seconds, covering your cough or sneeze with your elbow, limiting travel and staying away from those who are sick.

If you are having any symptoms or are feeling sick, we ask you to please call and reschedule your appointment to respect the safety of other patients, our team members and the community at large.

Please understand this is an uncharted territory and changes to this current policy may happen daily. Thank you for your patience and understanding of this matter. I look forward to having the opportunity to care for you and your family in the near future.

Sincerely,

Megan Kottman DDS